

Odour Managed, Operations Uninterrupted

How a Multi-Site Waste Operator Reduced Complaints Through Effective and Flexible Odour Control



What Challenge Were They Facing?

Why Did This Site Need Change?

A multi-site waste management operator faced regulatory pressures across three geographically spread facilities. **Complaints from neighbouring businesses about odours** added reputational strain, making it clear that action was needed.

Continuous operations meant site sections could never be stopped or closed, so **traditional odour management approaches wouldn't work**. Finding a supplier that understood these live environments was challenging.

On top of this, **suppliers had to meet strict procurement and compliance standards**, making it difficult to identify a provider with the right certifications and products for each site.

The Solution They Were Looking For



Strong certifications and products that met strict procurement and compliance requirements



Odour neutralisers and scents suitable for the varied environments of each site.



A system that could operate and receive maintenance without stopping or closing areas.

What Did The Solution Look Like?

Probe installed **wall-mounted Atomiser units and nozzle systems in key areas across the sites**, targeting odours right at their source. Complementary odour neutralisers were deployed across different **site environments, helping reduce complaints while keeping the working atmosphere safe, comfortable, and pleasant for staff.**

Why Did They Choose Probe Industries?

Built for Regulatory Environments



The client required products that met strict regulatory and procurement standards. Probe's non-toxic, biodegradable solutions ensured compliance and integrated seamlessly into existing procedures.

Wide Range of Fragrance Options



Different site environments needed different odour solutions. Probe's broad selection of scents allowed the client to choose the most suitable options for each area.

Flexible Operational Support



Operations run continuously, so any supplier had to minimise disruption. Probe's field service engineers are trained to work around live areas, ensuring maintenance and delivery don't interrupt activity.

What Were The Outcomes For This Client?



Fewer Odour Complaints

Neighbouring sites and visitors now report significantly fewer odour issues, helping protect the operator's reputation and reducing the risk of scrutiny from regulators.



Confidence in Compliance

With full certification and environmentally safe solutions, the operator has complete reassurance that regulatory standards are consistently met, reducing stress during inspections.



Operational Ease and Peace of Mind

Maintenance and support are handled proactively by Probe, meaning staff can concentrate on daily operations, confident that odours are effectively managed.

“Mainly it's the fact that you don't have to do anything and they do it for you...I've never needed to chase them”

If you'd like to explore the right solution for your site, get in touch today.

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Transforming The **Air We Share**

